Find the Saved Search that sent an email

BY CORY ANDERSON CONSULTING

CAC

First of all - Best Practice

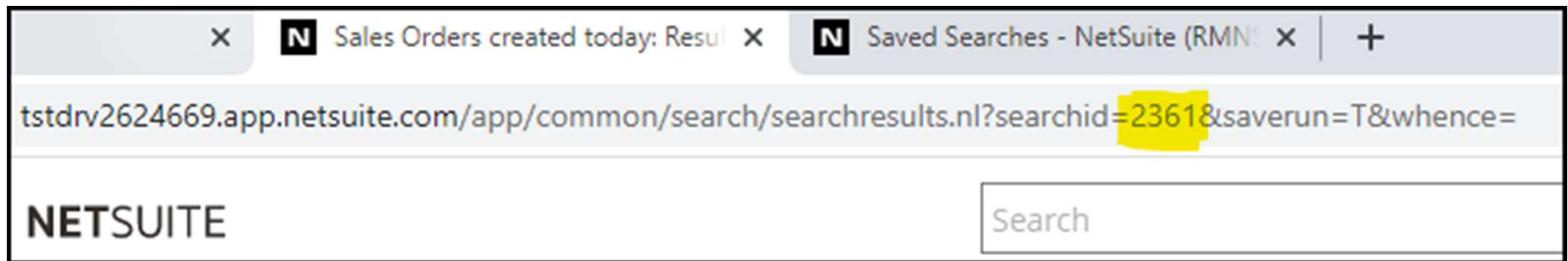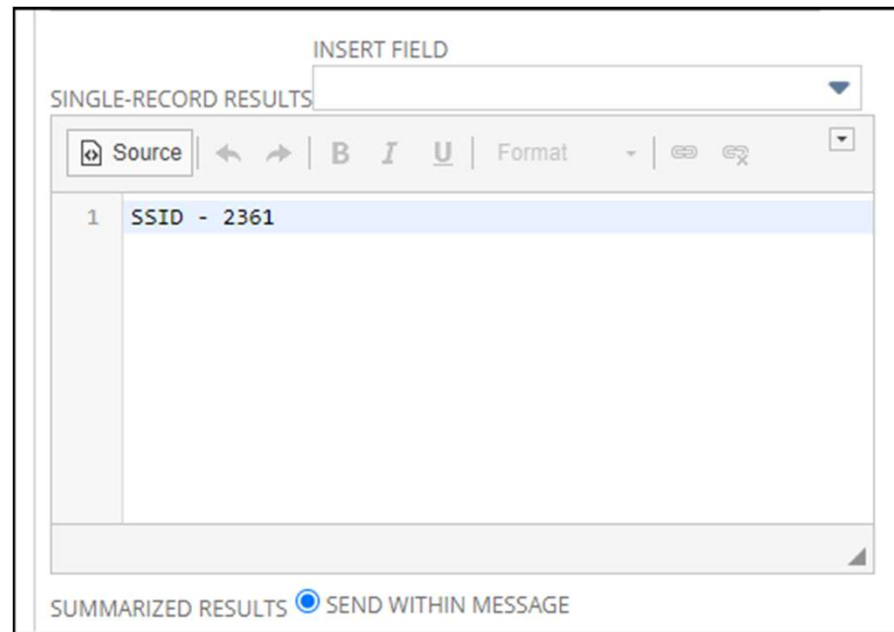- Put the saved search internal ID in the email message of the saved search (SS)
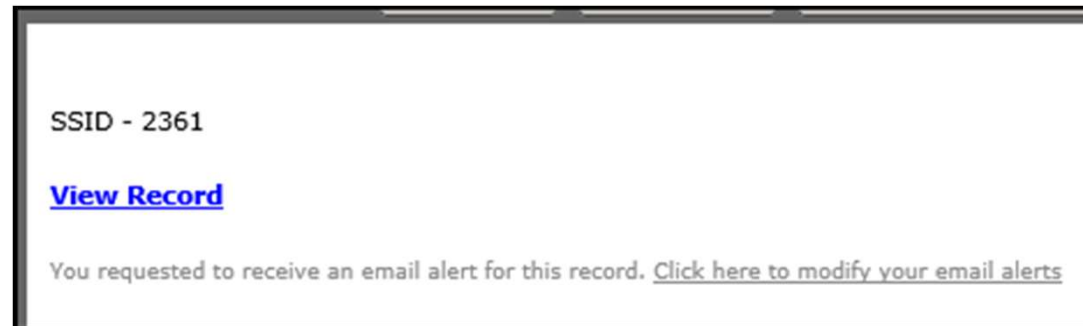
First of all - Best Practice

CAC

- Put the saved search internal ID in the email message of the saved search (SS)

First of all - Best Practice

- Put the SS internal ID in the email message

SSID - 2361

View Record

You requested to receive an email alert for this record. Click here to modify your email alerts

Option 1

Saved Search title becomes email subject

If you don't put a subject in the customize message section, then the title of the search becomes the subject of the email by default.
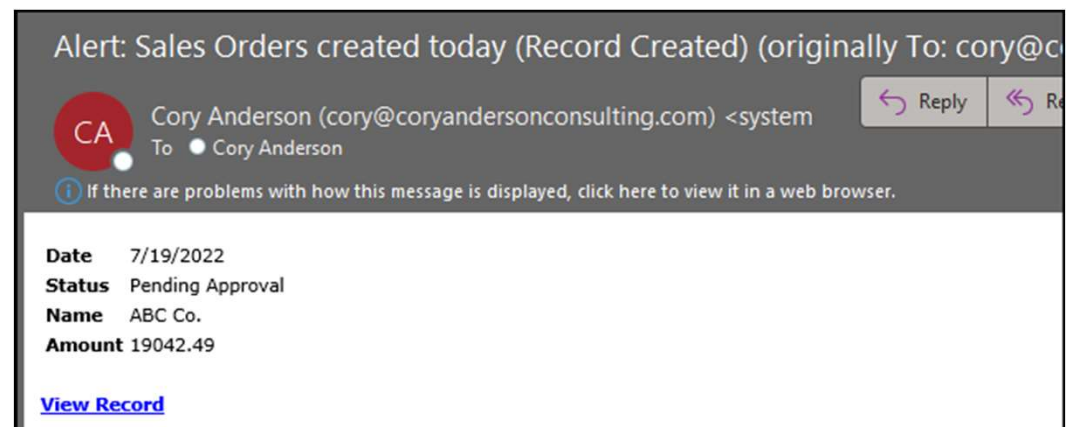
SS title becomes email subject

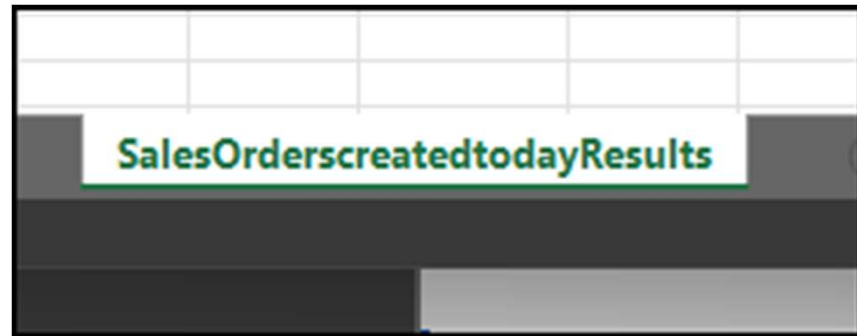In this case use the global search to find the SS if it is public, or create a title filter in the SS list.

Option 2

Excel file attachment

If an Excel file (not CSV) is attached with the results, then the name of the worksheet tab is the title of the saved search.

Option 3

Analytics Audit
Trail Search

Create a new SS of type Analytics Audit Trail

Option 3

Analytics Audit Trail Search

Criteria:

If the subject of the email contains search result field that are record specific, such as a transaction number, then don't put those values in the 'New Value' criteria.

Option 3

Analytics Audit
Trail Search

Results:

Analytics Audit Trail Search

•The title in the results is the title of the SS that sent the email

Option 4 – Email header info

OPEN EMAIL IN ITS OWN WINDOW

In Outlook

Go to File > Properties > Internet Headers
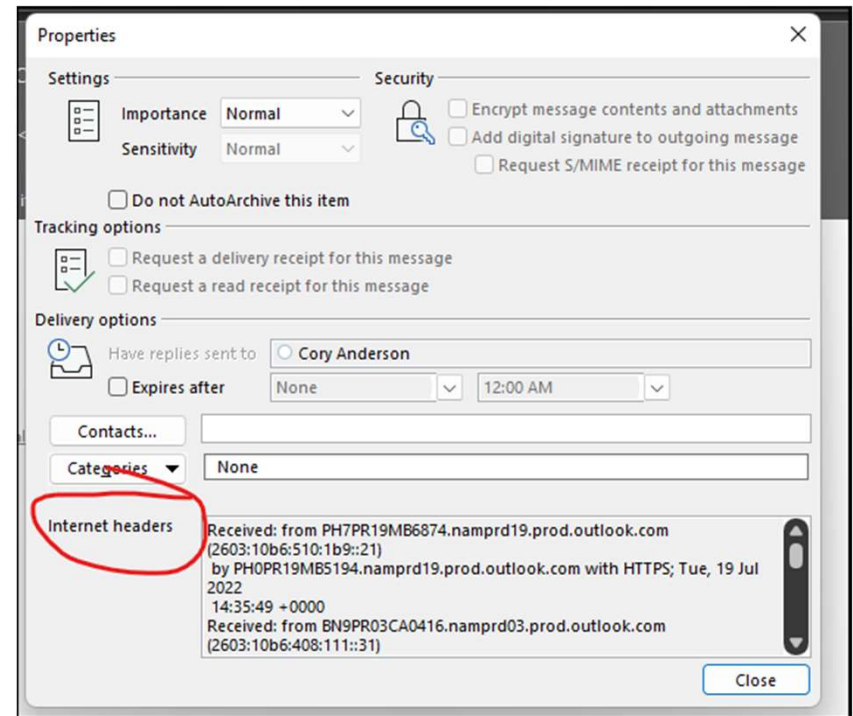
Option 4 – Email header info

- Copy the text and paste into a text editor such as Wordpad or Notepad++
- Search the text for 'search='
- That is the internal ID of the SS

```
X-Auto-Response-Suppress: DR, RN, NRN, OOF, AutoReply
X-MailingID: scompid=TSTDRV2624669; action=create; recordtype=-30; recordid=4492
search=2361; owner=1511; recipientemail=cory@coryandersonconsulting.com
X-NetSuite: c=TSTDRV2624669; s=a10.prod.sv; v=2022.1.15; t=EmailAlert; ec=false
```

Credits

Post on NetSuite Insights by Chloe Windahl

https://netsuite.smash-ict.com/how-to-quickly-find-the-particular-saved-search-that-triggered-an-email-with-a-custom-subject-line-in-netsuite/

Post on Jcurve Solutions

https://jcurvesolutions1.zendesk.com/hc/en-us/articles/360013542751-Identify-which-Saved-Search-Triggered-the-Email-Alert-Received

Thank you!

CORY@CORYANDERSONCONSULTING.COM

EXPERT NETSUITE AND CELIGO CONSULTING