



# Find the Saved Search that sent an email

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BY CORY ANDERSON CONSULTING

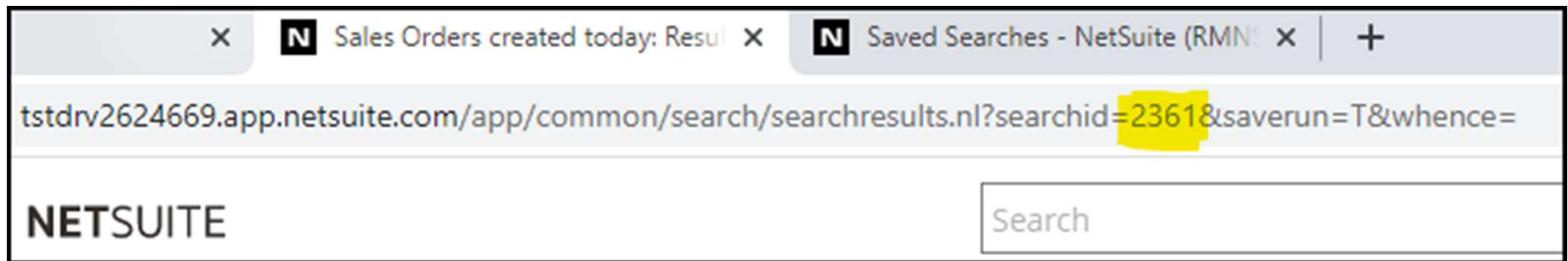




# First of all - Best Practice

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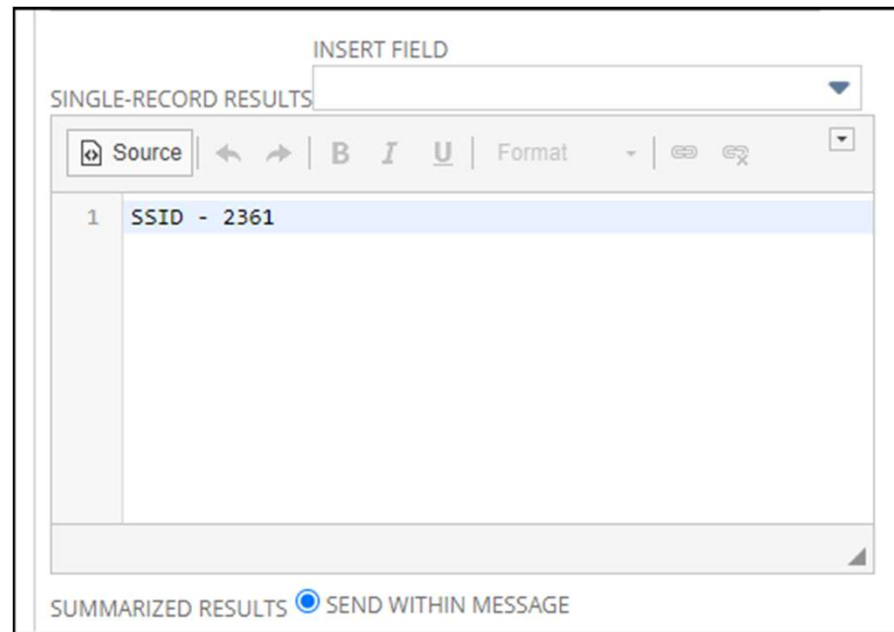
- Put the saved search internal ID in the email message of the saved search (SS)



# First of all - Best Practice

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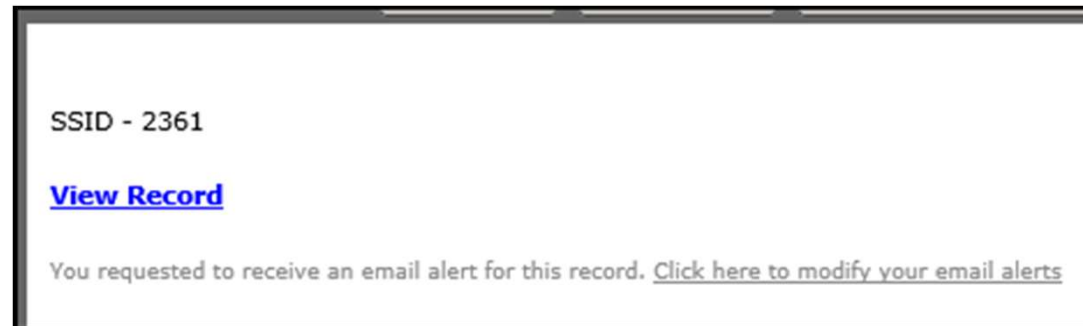
- Put the saved search internal ID in the email message of the saved search (SS)



# First of all - Best Practice

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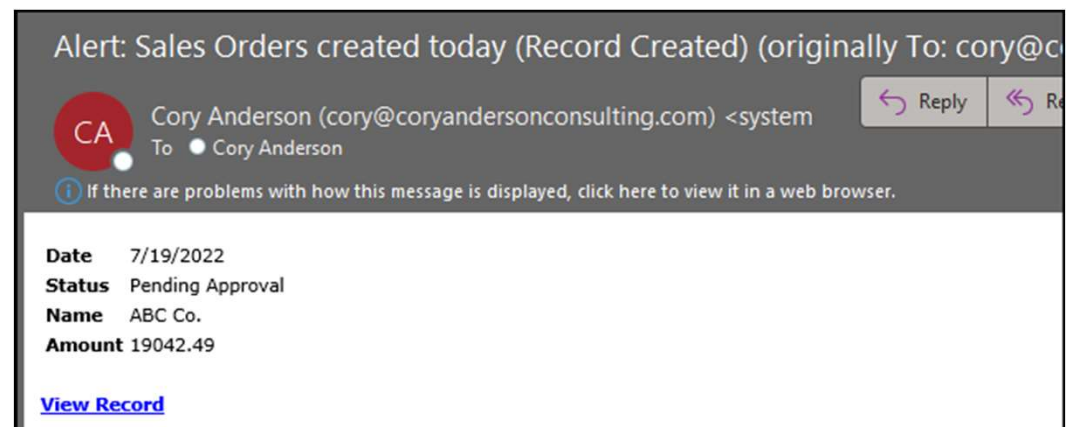
- Put the SS internal ID in the email message



# Option 1

## Saved Search title becomes email subject

If you don't put a subject in the customize message section, then the title of the search becomes the subject of the email by default.





# SS title becomes email subject

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In this case use the global search to find the SS if it is public, or create a title filter in the SS list.

 **Saved Searches**

VIEW Custom Default ▾

Edit View

New Saved Search

FILTERS

SHOW ALL PRIVATE SEARCHES  
- All - ▾

AVAILABLE AS  
- All - ▾

TYPE  
- All - ▾

ACCESS LEVEL  
- All - ▾

SCHEDULED  
- All - ▾

TITLE (TEXT)

    ☐ SHOW INACTIVES

QUICK SORT

EDIT VIEW

TITLE

FROM BUNDLE

ID

TYPE

OWNER

ACCESS

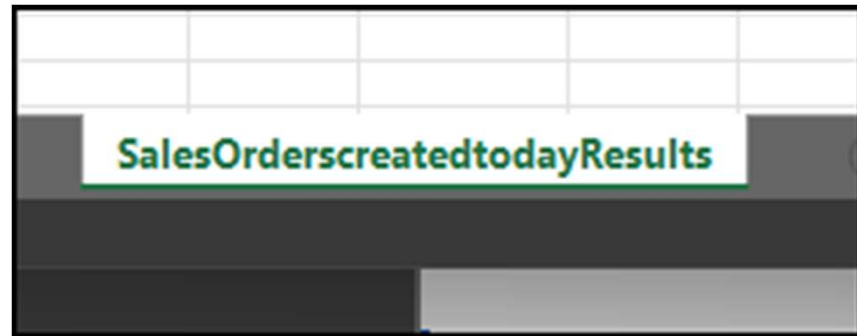
## Option 2

### Excel file attachment

If an Excel file (not CSV) is attached with the results, then the name of the worksheet tab is the title of the saved search.



CAC

A screenshot of an Excel worksheet tab. The tab is labeled "SalesOrderscreatedtodayResults" in green text, which is underlined with a green border. The tab is set against a dark gray background, and the text is centered within the tab's border.

SalesOrderscreatedtodayResults				

# Option 3

## Analytics Audit Trail Search

Create a new SS of type Analytics Audit Trail



CAC

### New Saved Search

Amortization Schedules
Analytics Audit Trail
APM DB SetUp Date Range
APM DB Setup General



# Option 3

## Analytics Audit Trail Search

Criteria:



CAC

The screenshot shows the 'Criteria' tab in the CAC interface. It includes a navigation bar with tabs: Criteria, Results, Highlighting, Available Filters, Audience, Roles, Email, Audit Trail, and E2. A blue information box states: 'Use this tab to specify criteria that narrow down your search.' Below this is a checkbox labeled 'USE EXPRESSIONS'. The main content area has two tabs: 'Standard' (selected) and 'Summary'. It contains a table with two columns: 'FILTER \*' and 'DESCRIPTION \*'. The table has three rows of criteria:

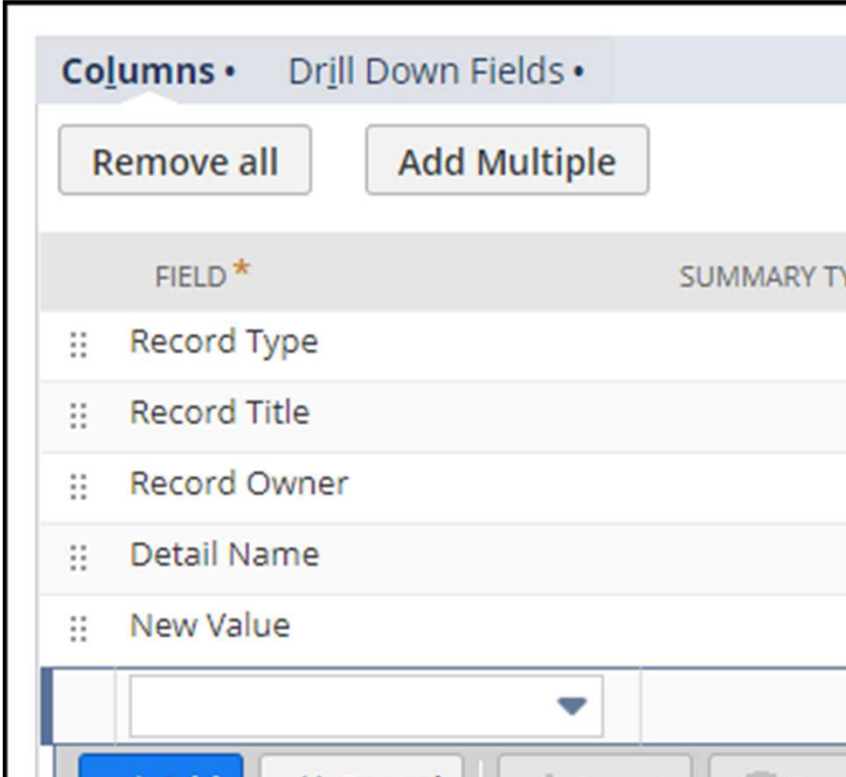
FILTER *	DESCRIPTION *
Record Type	is Search
Detail Name	is Subject
New Value	contains Review SOs created today

If the subject of the email contains search result field that are record specific, such as a transaction number, then don't put those values in the 'New Value' criteria.

# Option 3

## Analytics Audit Trail Search

Results:



The screenshot shows a configuration panel titled 'Columns' with a sub-tab 'Drill Down Fields'. It contains two buttons: 'Remove all' and 'Add Multiple'. Below these is a table with two columns: 'FIELD \*' and 'SUMMARY TY'. The table lists five fields: 'Record Type', 'Record Title', 'Record Owner', 'Detail Name', and 'New Value'. At the bottom, there is a search bar and a row of buttons including 'Add', 'Cancel', 'Insert', and 'Done'.

FIELD *	SUMMARY TY
Record Type	
Record Title	
Record Owner	
Detail Name	
New Value	




CAC




# Analytics Audit Trail Search

- The title in the results is the title of the SS that sent the email






 **SS Analytics Audit Trail Search: Results**

[Edit this Search](#)

 **FILTERS**

STYLE

Normal ▼



TOTAL: 1

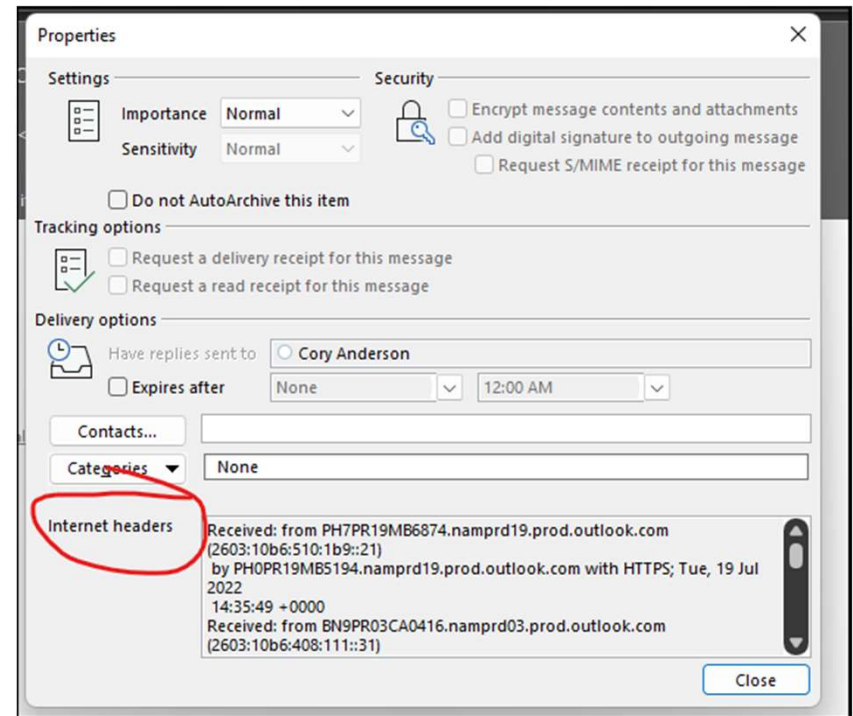
RECORD TYPE	RECORD TITLE ▲	RECORD OWNER	DETAIL NAME	NEW VALUE
Search	Sales Orders created today	Cory Anderson	Subject	Review SOs created today

# Option 4 – Email header info

OPEN EMAIL IN ITS OWN WINDOW

In Outlook

Go to File > Properties > Internet Headers





# Option 4 – Email header info

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- Copy the text and paste into a text editor such as Wordpad or Notepad++
- Search the text for 'search='
- That is the internal ID of the SS

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X-Auto-Response-Suppress: DR, RN, NRN, OOF, AutoReply  
X-MailingID: scompid=TSTDRV2624669; action=create; recordtype=-30; recordid=4492  
search=2361; owner=1511; recipientemail=cory@coryandersonconsulting.com  
X-NetSuite: c=TSTDRV2624669; s=a10.prod.sv; v=2022.1.15; t=EmailAlert; ec=false  
Return-Path: noreply@1010054.com; bounces=102700; 102700@1010054.com; netsuite.com
```

# Credits

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Post on NetSuite Insights by Chloe Windahl

<https://netsuite.smash-ict.com/how-to-quickly-find-the-particular-saved-search-that-triggered-an-email-with-a-custom-subject-line-in-netsuite/>

Post on Jcurve Solutions

<https://jcurvesolutions1.zendesk.com/hc/en-us/articles/360013542751-Identify-which-Saved-Search-Triggered-the-Email-Alert-Received>



# Thank you!

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CORY@CORYANDERSONCONSULTING.COM  
EXPERT NETSUITE AND CELIGO CONSULTING