

## SAVED SEARCH USE CASE - WORKFLOWS

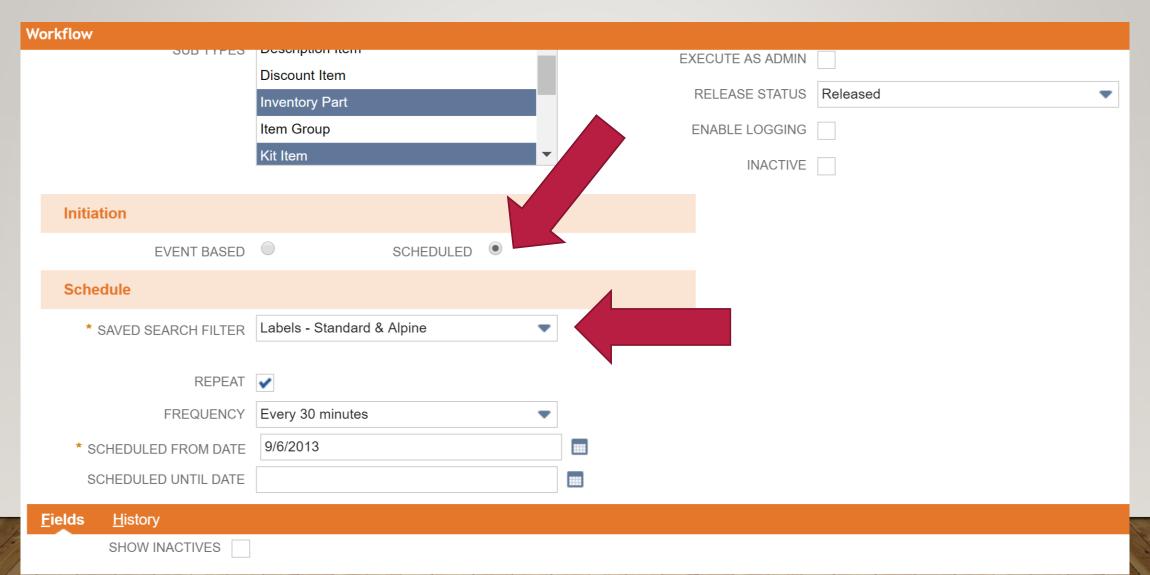


#### SAVED SEARCHES IN WORKFLOWS

- Use to trigger a workflow by scheduling it to run at specified intervals
  - If the record comes up in the search, then the workflow runs on that record
  - Saved search must be of the same record type as the workflow
- Use to define conditions to trigger a workflow "ON CREATE" or "ON VIEW OR UPDATE"
  - Previously you could only do this with custom formulas which are somewhat difficult and limited
- Transition in a workflow to a new state based on the Saved Search Condition

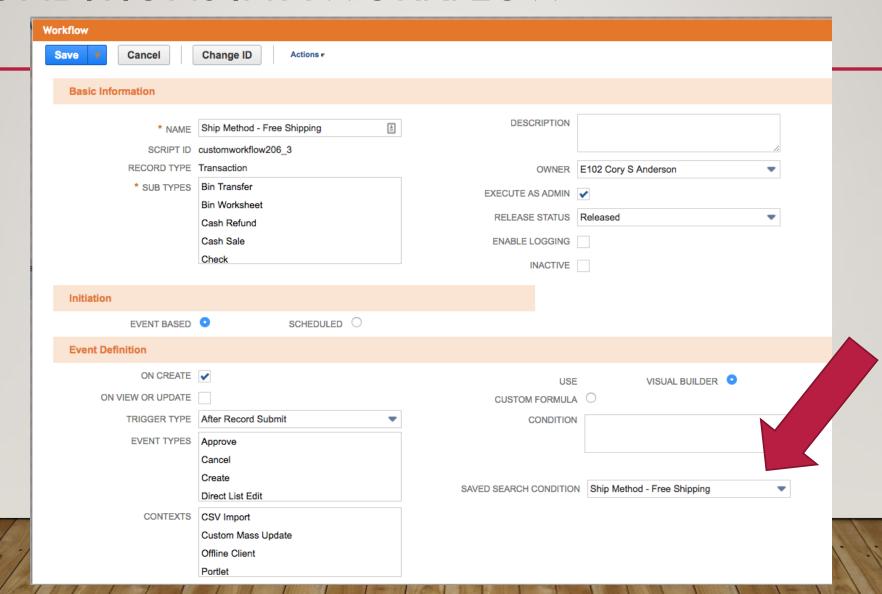


#### TRIGGER A WORKFLOW BY A SCHEDULE



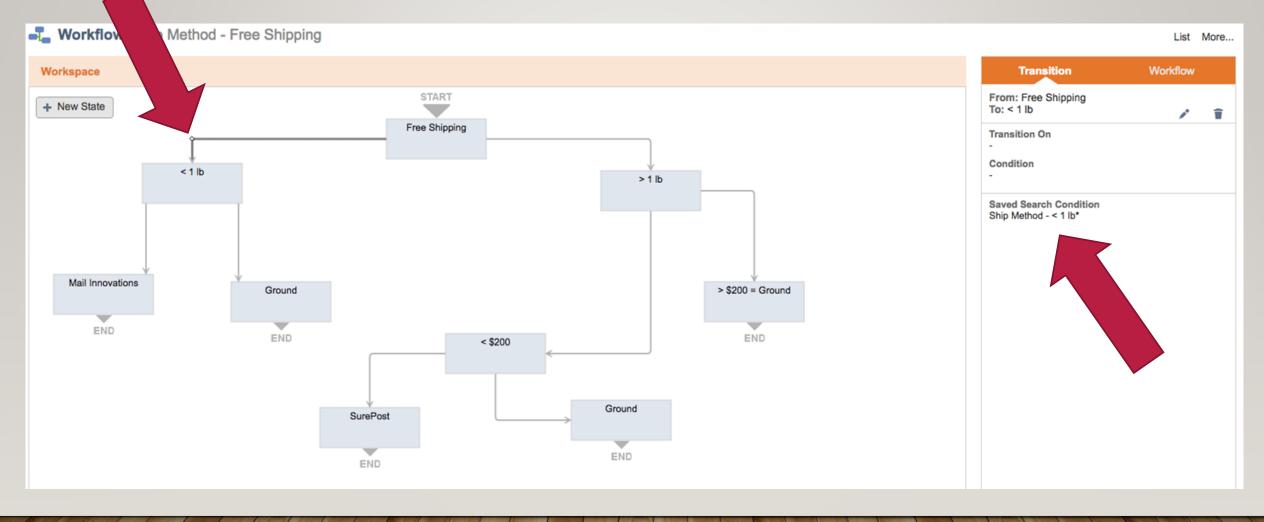


#### CONDITIONS IN A WORKFLOW





### TRANSITION TO A NEW STATE IN A WORKFLOW





# BONUS! SAVED SEARCHES

- Use a Saved Search for Saved Searches
- Use when you have a defined naming structure to organize lots of searches
- Use to filter organize searches based on record types
- Some fields you can use in the criteria:

Title

Created by

**Date Created** 

Modified by

Type (record type)

Scheduled

From Bundle

Owner

Send Trigger Emails

And more ...



#### SAVED SEARCH SAVED SEARCH

